

Phone Data and Analysis in FALCON Workspace

As of March 20, 2017, TLS and EDTD call data record data is now available within a new application in the FALCON Workspace. The previous CDR Application and CDR Helper in the FALCON workspace are no longer available.

The application is DARTTS, available to all users with access to the FALCON Workspace. It also contains all of the same features and data as the existing web version of DARTTS. Check out other DARTTS guides to see what else you can do with DARTTS. This guide will focus only on TLS and EDTD data.

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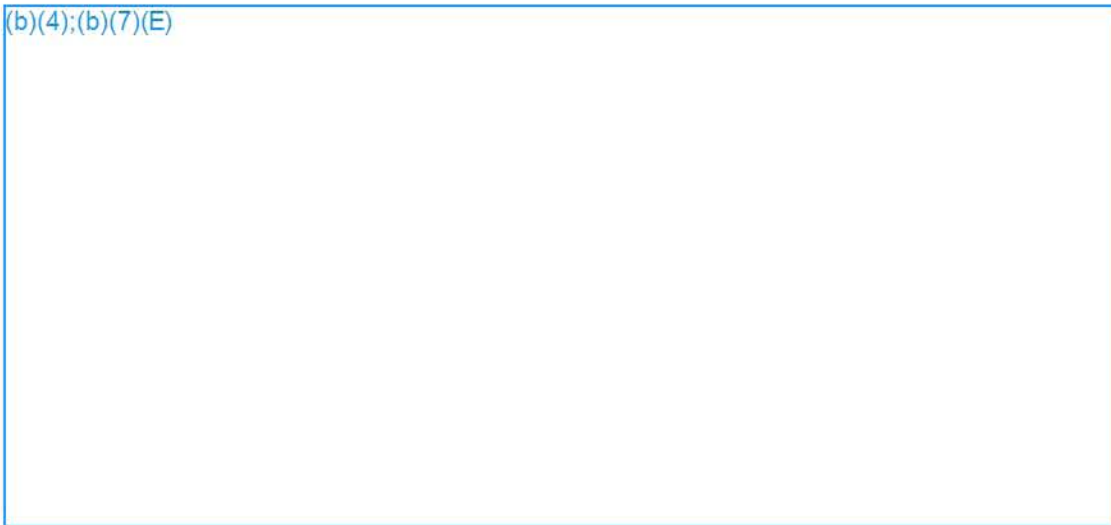
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Launching the DARTTS Application in FALCON workspace

In the Applications Menu in the FALCON workspace, navigate to the “DARTTS” selection and select with your cursor.




Once selected, a blue check mark should appear to the left of “DARTTS” in the Applications Menu. An icon for DARTTS should also appear in your Application bar in the workspace.



After a few seconds, the DARTTS application will launch automatically inside the workspace. After navigating through the acknowledgment window and welcome message, the DARTTS Home page will appear.

Note: If you are separately logged into a DARTTS session in your web browser outside of the workspace, you will be prompted to end that session prior to logging in via the workspace.

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For full details on DARTTS functionality, please refer to the [DARTTS V2 Guide](#) on the [FALCON Landing Page](#).

Phone Data Overview

Once logged into DARTTS, navigate to the home screen by clicking on the house icon on the left of the screen. At the bottom of the screen (you may have to scroll down), you will see a “Phone Data” header with phone data collections.

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ERO Detention Telephony Data (EDTD) Phone Analysis

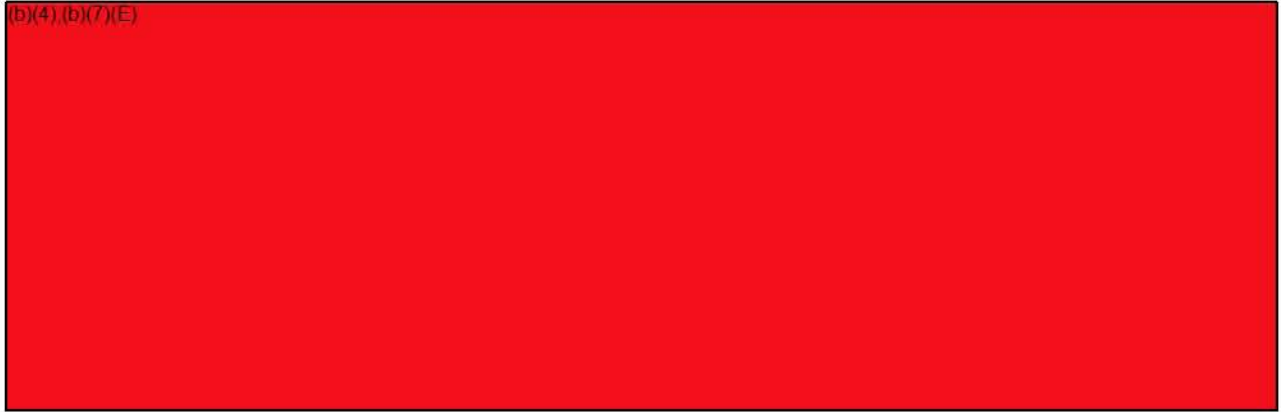
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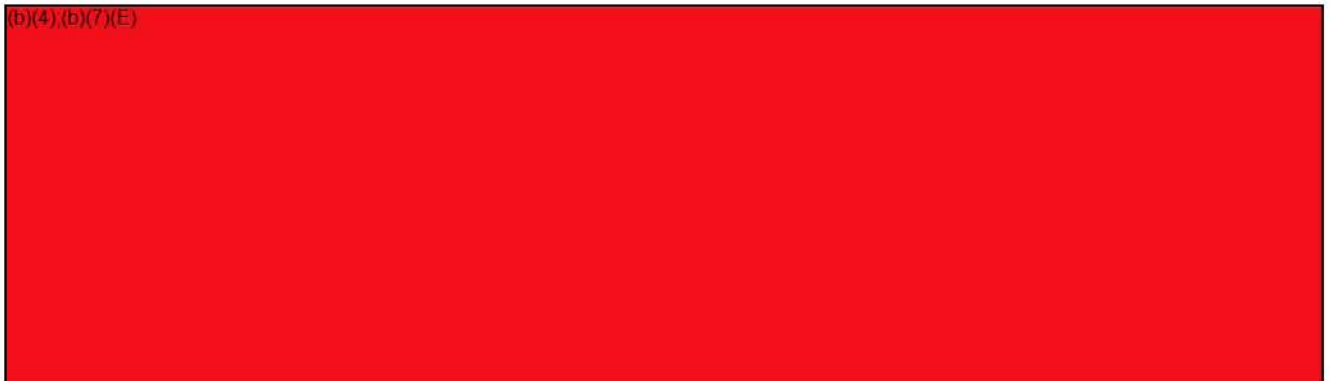
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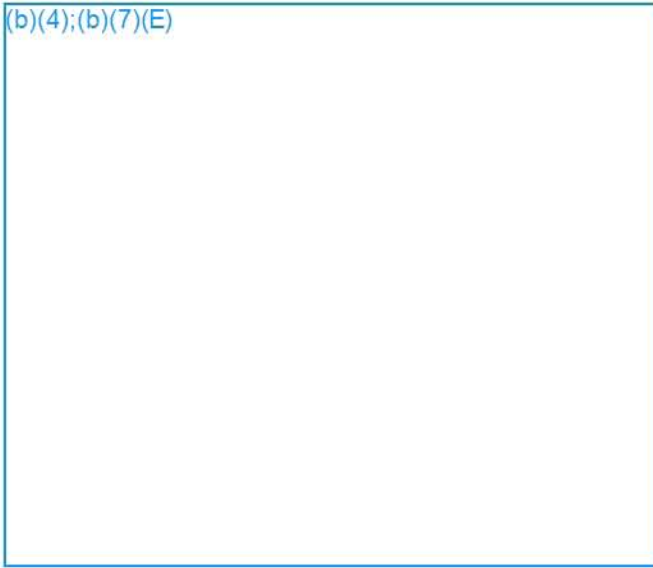
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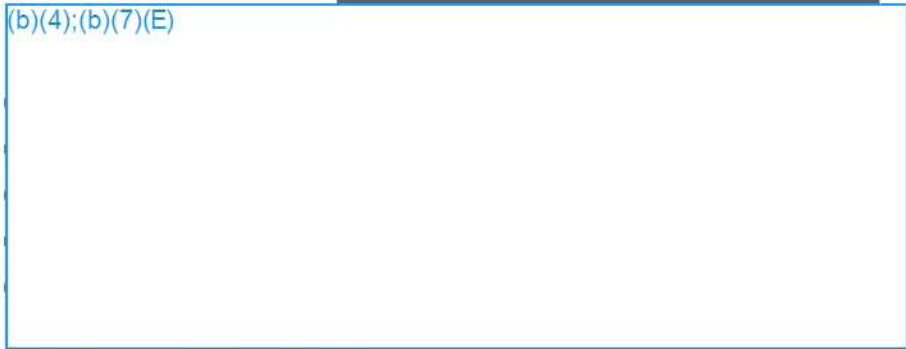
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TLS Phone Call Analysis

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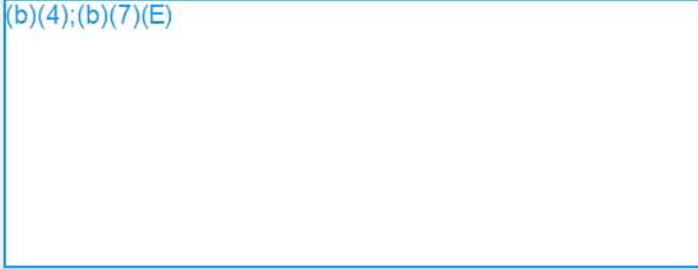
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TLS Subscriber Analysis

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Exporting

At any point, your dataset can be exported, either to an Excel file or pushed directly to the FALCON workspace. To export to Excel, select the rows you're interested in, or select nothing to export all rows, and then click the Export button in the upper right of the screen. A maximum of 10,000 rows can be exported to Excel at one time.

 To Falcon  Drill Down  Export

To export directly to the FALCON workspace, click the “To Falcon” button. A maximum of 1000 rows can be exported to FALCON at one time. More details on Exporting to Falcon can be found in the “Export to Falcon Guide” on the FALCON home page.

Using the Phone Report

The phone report will display differently depending on whether you are looking at EDTD or TLS data, but the basic functionality is the same.

Opening the Phone Report

To use the Phone Report, you will first need to filter down to a set of phone calls smaller than 10k records. You will receive a warning if your set is too big for the report.

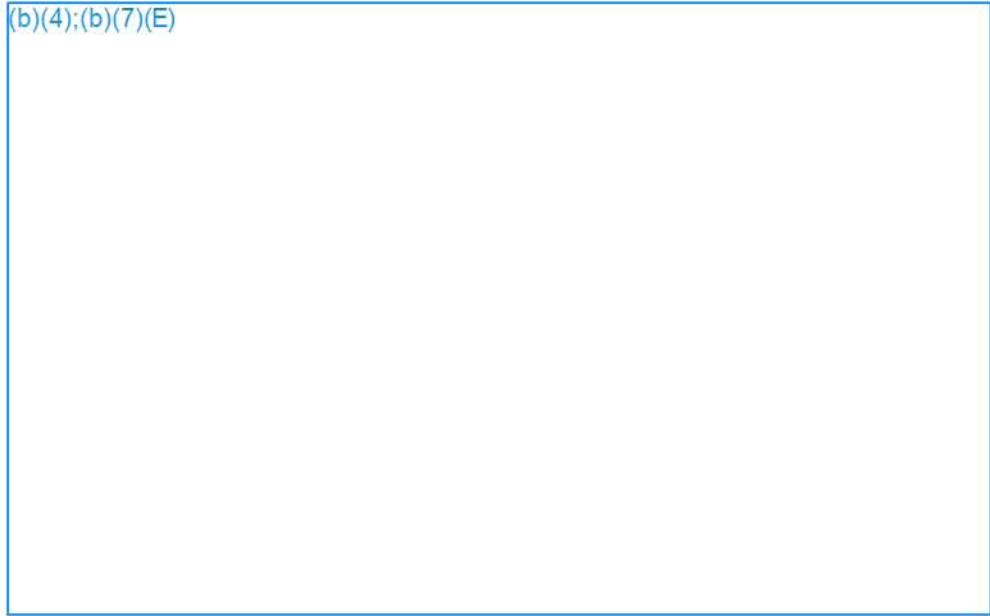
To open the Phone Report, click on the Reports tab, and the Phone Report will open by default. If it is not, use the drop down menu to select the Phone Report. Note that this report is only available for TLS Calls and EDTD calls, and not for TLS Subscriber records.

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Phone Report Overview

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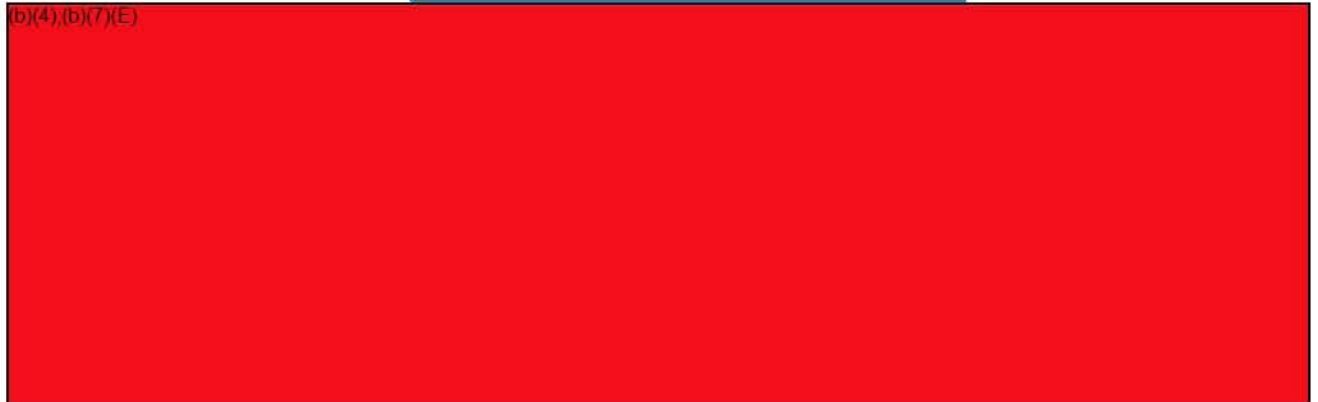
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Global Search

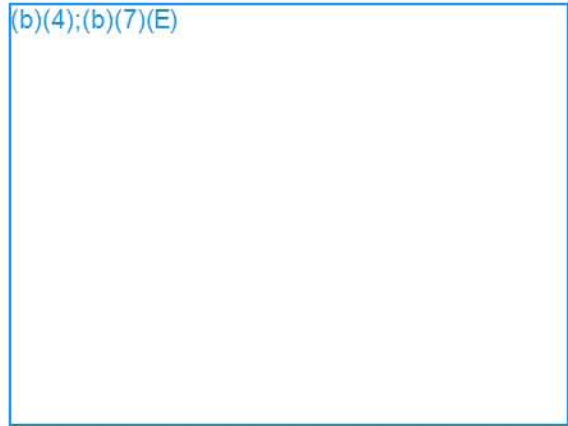
The “Global Search” allows you to search across all collections in DARTTS with a single search. To access this feature, click on the “Search” tab in the Analysis screen.

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